



#### **FAQs**

#### 1. What is the Global Savings Club (GSC)?

It is a goal-based plan to help you to achieve your financial targets by setting aside a specific amount every month.

#### 2. What are the benefits of joining the Global Savings Club?

One of the best ways to take charge of your finances in today's uncertain economy is to save regularly and accumulate a healthy savings account balance.

By joining this unique program, you not only develop a regular savings habit, you also receive exclusive benefits in our Rewards Program. Each bond you own will give you up to 20x chances in our Rewards Program, as compared to regular or non-regular savers.

#### 3. What is the National Bonds Rewards Program?









### 4. How to join the Global Savings Club?

Contact your dedicated relationship manager or send us email at GSC@nationalbonds.ae

#### 5. Can I cancel my plan before maturity?

Yes you can.

### 6. How will I receive my profit?

At the maturity of your plan (your chosen bundle) or upon cancellation of the entire plan.

#### 7. If I cancel before plan completion, will I still receive profit?

Yes, profit will be recalculated based on the number of completed months.

### 8. If I win something in the draw, where will the prizes be added?

It will be added automatically into your savings account.

#### 9. Can I cash in my prizes immediately?

Cash prizes will be issued in the form of Saving Bonds in your account, where you can redeem upon completion the 30 days lock-in period.

#### 10. Can I postpone the payment or freeze it?

Yes, you can can freeze the plan twice (each time up to 3 months).

# 11. Can I do partial redemption?

Yes. However, plan will be downgraded to the basic regular saving plan, and you will be no longer be a part of the GSC.

# 12. What will happen to my bonds when I resign?

Your plan will remain the same and you can continue your monthly contribution unless you decide otherwise.

## 13. If I leave the country what will happen to my bonds?

Your plan will remain the same and you can continue your monthly contribution unless you decide otherwise.

## 14. Can I sign up for more than one bundle?

Yes, you can sign up for as many as you want.

## 15. Can I subscribe my family members?

One of the extra benefits we offer is that you can enroll your immediate family members.

#### 16. Can I downgrade or upgrade my active bundle?

Yes you can.

# 17. Can I sign up for other NBC products in the same Global Saving Club account?

Yes you can. Plus it will give you more chances in our draws.